



## ENRICH X FAM HARIMAU MALAYA LIMITED EDITION CARD TERMS AND CONDITIONS

1. Enrich X FAM Harimau Malaya Limited Edition Card (Enrich X FAM Harimau Malaya Card) is a collectible card.
2. The Enrich X FAM Harimau Malaya Card is available for purchase to all new Enrich applicants and existing Enrich members in Malaysia.
3. For new Enrich applicant, you must first enroll as an Enrich member at the [Enrich website](#) or [Malaysia Airlines App](#) with promo code **ENRFAM**.
  - A Digital Enrich card can be accessed when you log in to your account online at Enrich Online Portal or via Malaysia Airlines app.
  - Your Enrich membership number and name will be printed on the Enrich X FAM Harimau Malaya Card once purchased.
4. For existing Enrich Blue, Silver, Gold and Platinum members, the Enrich X FAM Harimau Malaya Card is not a replacement card and no new membership number will be issued. Your existing membership number and name will be printed on the Enrich X FAM Harimau Malaya Card.
5. The purchase the Enrich X FAM Harimau Malaya Card is limited to one (1) purchase only per design and per membership number. Full payment must be made at point of purchase.
6. The Enrich X FAM Harimau Malaya Card purchased will be couriered within 14 business days upon successful application.
  - Do expect some delays in fulfillment of orders and delivery when there are new procedures and safety policies implemented by the Government which must adhered to as well as during Public Holidays.
7. No refund or cancellation will be entertained upon successful application and upon payment received for the purchase of the Enrich X FAM Harimau Malaya Card. Enrich reserves the right to issue a replacement card solely owing to the following circumstances:
  - applicant did not receive the Enrich X FAM Harimau Malaya Card purchased
  - applicant did not receive card as per the chosen design
8. Enrich is not liable for any stolen, loss and damage of your Enrich X FAM Harimau Malaya Card and no replacement will be provided.
9. This Enrich X FAM Harimau Malaya Card is not an Enrich loyalty card and may not be used to earn and redeem Points and/or to access the Enrich and **oneworld** benefits and privileges. The benefits of the Enrich X FAM Harimau Malaya Card are as below:
  - Opportunity to watch Harimau Malaya matches LIVE at selected stadiums through special member-only contest\*
  - Opportunity to get, purchase, or redeem Harimau Malaya merchandise through special member-only contest and sales at selected official stores.



- Special invitation to selected Enrich X FAM events\*
  - Exclusive invitation to participate in FAM Grassroots football clinic events\*
  - Special discounts with selected Enrich partners
- \*These privileges are subject to change, depending on the latest SOP in response to the COVID-19 situation.*
- \*Live Match tickets, invitation to Enrich X FAM events and registration for FAM Grassroots football clinic events are subject to availability based on promotional campaigns.*

10. Enrich member(s) must present their Enrich X FAM Harimau Malaya Card or provide their Enrich Digital card to Enrich Partners to be eligible for the Promotions offered. The list of Partners and available promotions can be accessed at [enrich.malaysiaairlines.com](http://enrich.malaysiaairlines.com) and [enrich.malaysiaairlines.com/harimaumalaya](http://enrich.malaysiaairlines.com/harimaumalaya). The partners may vary, subject to the agreement between the Partners of Enrich.
11. The Enrich X FAM Harimau Malaya Card is valid till 31st December 2026 and effective 1st January 2027, Enrich members will not be eligible for any of the card's benefits. Enrich reserves the rights to amend the Enrich X FAM Harimau Malaya Card's benefits and validity period.
12. Enrich member(s) may email [enrich@malaysiaairlines.com](mailto:enrich@malaysiaairlines.com) for any **queries regarding the benefits and delivery status** of this Enrich x FAM Harimau Malaya Limited Edition Card.
13. For any **queries or issues related to payment** when purchasing Enrich x FAM Harimau Malaya Limited Edition Card:
  - **Journify**, please submit your enquiry at <https://shop.myjournify.com/support/contact-us> , Monday to Friday from 9.30am to 5.30pm.
  - **Temptations**, please email to [Mhtemptations@3sixtydutyfree.store](mailto:Mhtemptations@3sixtydutyfree.store) , Monday to Friday from 9.30am to 5.30pm.
14. Enrich reserves the right at its absolute discretion to vary, delete or add to any of these Terms and Conditions without any prior notice.
15. These Terms and Conditions will prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional materials advertising the Campaign.
16. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
17. Enrich will not be held responsible for any typographical errors or misprint under these Terms and Conditions.

