

TERMS AND CONDITIONS

BATARAS E-VOUCHER CODE REDEMPTION CAMPAIGN FOR ENRICH MEMBERS

The Enrich and Bataras e-voucher Redemption Campaign is organized by Enrich by Malaysia Airlines Berhad (Organizer)

1. The Enrich and Bataras e-voucher Redemption Campaign is organized by Enrich by **Malaysia Airlines Berhad** (Company No. 201401040794 (1116944-X)), a company incorporated in Malaysia of having its registered office at Level 1, South Support Zone, 64000 Sepang, Selangor, Malaysia (hereinafter referred to “Organizer”)

And

2. **Bataras Sdn. Bhd.** (Company No. 199801017117 (473246-D)), a company incorporated in Malaysia and having its registered office at 5 1/2 Mile, Jalan Tuaran, Kolombong, 88450 Kota Kinabalu, Sabah. (hereinafter referred to as “Bataras”)

[A] Redemption of Bataras e-voucher

1. The Bataras e-voucher is available for redemption during the campaign period published in Enrich Website in a denomination offered with the amount of Enrich Points required specified in the campaign terms and conditions.
2. The amount of Enrich Points for this campaign are:
 - **1,600 Enrich Points for one (1) RM 20 Bataras e-voucher**
 - **4,000 Enrich Points for one (1) RM 50 Bataras e-voucher**
3. The campaign period is as follow:
 - **Redemption period: 04 April 2023 – 25 March 2024 11:59 PM Malaysia Time**
 - **Usage period: 04 April 2023 – 25 March 2024 11:59 PM Malaysia Time**
4. The Bataras e-voucher can only be redeemed at Enrich Online (www.enrich.malaysiaairlines.com).
5. Once redeemed, the Bataras e-voucher is non-refundable and cannot be exchanged for cash or cheque in part or full. The Bataras e-voucher is non-transferable.
6. The appropriate Enrich Points will be deducted from the member’s Enrich account and will not be refunded under any circumstances. Once the Bataras e-voucher has been redeemed, it is considered utilized even if not used.
7. Enrich Member must have sufficient Enrich Points in their Enrich account to redeem the Bataras e-voucher. In the event, member do not have sufficient Enrich Points, redemption request will not be processed and top up with cash/credit card is strictly not allowed.
8. The Redemption is on full Enrich Points term only; no Points + Cash terms is allowed.
9. There is no limit to the number of Bataras e-voucher to be redeemed as long as Enrich Points are sufficient in member’s account.
10. Once redemption is successful, a Redemption Confirmation Order Email containing the link to retrieve the Bataras e-voucher will be sent to the member’s registered email address in the Enrich profile.
11. Redemption for this Bataras e-voucher (s) is subject to availability.



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[B] Usage of Bataras e-voucher

1. The Bataras e-voucher (s) is valid at all Bataras Hypermarket and Superstore in Labuan and Sabah only and can be used one-time only.
2. The locations of Bataras stores can be found at <https://bataras.com.my/locate/>.
3. In order to utilize the Bataras e-voucher (s), Enrich member is required to follow below steps:
 - a. Enrich member click at the URL link in Redemption Confirmation Order Email and download the Bataras e-voucher.
 - b. The Bataras e-voucher is to be presented to the Cashier of Bataras store payment counter.
 - c. At point of payment, the Cashier will scan the barcode that appears on the Bataras e-voucher.
 - d. Once successful, the total amount of Bataras e-voucher (s) redeemed will be deducted from the total bill.
 - e. Enrich member is responsible to pay any difference of the total bill (over and above the amount of redeemed Bataras e-voucher) by cash or credit card that is accepted at Bataras store. Other payment types such as e-wallet is subject to the acceptance at Bataras store.
4. Combination or stackable of multiple Bataras e-voucher (s) is allowed in a single transaction.
5. The Bataras e-voucher (s) is good for a one-time purchase only.
6. No minimum purchase is required to redeem the Bataras e-voucher:
 - If the total purchase is less than the value of the Bataras e-voucher, no refunds will be allowed.
 - If the total purchase is more than the value of the Bataras e-voucher, member is required to top-up and pay any difference by cash/credit card that is accepted at Bataras store.
7. Purchases made with Bataras e-voucher is not refundable/exchangeable.
8. There will be no re-issuance of the Bataras e-voucher upon the expiry date. No replacements or extension will be allowed for expired or lost e-voucher.
9. The Bataras e-voucher is valid in conjunction with any other promotions, discounts, and vouchers that is organized by Bataras.
10. Bataras and Enrich reserves the right to cancel or modify any order or revoke the use of the Bataras e-voucher for any reason, including the following circumstances: fraudulent purchasing activity, abuse or used in bad faith.
11. Bataras and Enrich will not be liable and/or be required to offer refund, replacement of Bataras e-voucher, discounts, credits, cash or otherwise compensate customers for:
 - Incorrectly redeeming this e-voucher
 - discontinued or cancelled e-voucher;
 - improper use of, or inability to redeem, a e-voucher; or
 - the inability to use an e-voucher due to technical issues
12. Enrich will not be liable for any damage to goods or items redeemed at Bataras Hypermarket and Superstore. Member to contact Bataras Helpline at +088-433233 to report on any damage or product purchase related matters.
13. Members are to contact Enrich at enrich@malaysiaairlines.com immediately from the date of redemption to report any issues pertaining to the redemption of the e-voucher code. Request after three (03) days from the date of redemption will not be entertained and will deemed as redeemed and utilized. No Points refund or replacement of e-voucher code will be accommodated.
14. All other applicable terms and conditions shall apply.



[C] General

1. The Organizer, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Campaign. Any dispute concerning goods or services received under this Campaign shall be settled between the Member and Bataras, save for where the dispute is in relation to the Organizer's redemption portal, in which the Organizer shall be responsible to settle it with the said member. The Organizer shall bear no responsibility for resolving such disputes or for the dispute itself, save for where the dispute is in relation to the Organizer's redemption portal.
2. The Organizer is not liable for Bataras failure or delay in providing the goods or services to Enrich Member.
3. The Organizer shall not be liable for any disruption to the Campaign, whether due to technical problems or otherwise, which is beyond its reasonable control. In the event of disruption to the Campaign, reasonable efforts shall be used to rectify the disruption and resume the Campaign on a fair and equitable basis to the Enrich Members.
4. The Organizer and Bataras reserve the right at any time to change, modify or cancel the Campaign rules prior without notice including regulations, benefits, and conditions of participation. All other applicable terms and conditions shall apply. Please visit <https://www.malaysiaairlines.com/my/en/enrich/about-enrich/terms-conditions.html>
5. The Terms and Conditions of the Campaign shall be construed, governed, and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Campaign.
6. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms & Conditions and the translated version, the English Terms & Conditions shall prevail.
7. By participating in this Campaign, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organizer's absolute discretion, result in forfeiture of any of the goods or services rendered. The Organizer shall not be liable for any claim whatsoever resulting from the Member's participation in this Campaign.
8. The Organizer and Bataras will not be held responsible for any typographical errors or misprint under these Terms and Conditions.

end.



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