

TERMS AND CONDITIONS

Enrich X Chatime Special Privilege Discounts

1. The Enrich X Chatime Special Privilege Discounts for Enrich Members is organized by Enrich by Malaysia Airlines Berhad and Will Group Sdn Bhd (“Organizers”).
2. Chatime is managed by Will Group Sdn Bhd (Company No. 954753-X), a company incorporated in Malaysia and having its registered address located at Level 18, Block A, Menara Mustapha Kamal, No. 8 Jalan PJU 8/8A, 47820 Petaling Jaya, Selangor. (“Chatime”)

[A] Duration & Eligibility

1. This Campaign is from **18th September 2023** to **17th September 2024** (“Campaign Period”) and open to all Enrich members, subject to the following Terms and Conditions.
2. The Campaign and the privilege offered is open to all Enrich Members at all Chatime outlets in Malaysia. The outlet list is as per published in Chatime Malaysia official website at <https://chatime.com.my/outlets/>.
3. During the Campaign Period, Enrich Blue, Silver, Gold and Platinum Members will be entitled to the following privilege offer:

Privilege Offers	Mechanics/ Requirement
10% discount on any purchase of Chatime drinks at all Chatime outlets in Malaysia.	a. All Enrich Members are eligible for this privilege offer. b. Enrich Members are required to present the privilege offer e-Voucher on Malaysia Airlines app to redeem the offer.

4. Enrich Members will not earn Enrich Points or Tier Elite Points for any purchases at the outlet under this Campaign.
5. In order to utilize the Special Privilege Discount e-voucher (“e-voucher”), Enrich Members are required to follow the step below:
 - a. To search the e-voucher:
 - i. Download Malaysia Airlines app.
 - ii. Login to Enrich Account.
 - iii. Click “MHvoucher” and select the preferred e-voucher under ‘Hot Deals’.
 - b. How to claim the e-voucher:
 - i. After selecting the voucher from ‘Hot Deals’, click “Redeem” and then “Confirm” to claim the Deal.
 - ii. Deal is successfully redeemed.
 - iii. Click “View My Vouchers” button to view the claimed Deal.
 - c. How to use the e-voucher:
 - i. Member **MUST** be present at the Chatime outlet.

- ii. Open the Malaysia Airlines app, choose MHvoucher and tap the top right voucher icon.
 - iii. Select the voucher that you want to use and Click “Use Now” button.
 - iv. Click “Yes” button to confirm.
 - v. QR code, Barcode and Text Code will be displayed and to be used at Merchant.
 - vi. Present the e-voucher upon payment at the cashier.
6. Enrich Members are required to present the Special Privilege Discount e-voucher on Malaysia Airlines app upon payment at the cashier to be eligible for the privilege offer.
 7. Only one (1) Special Privilege Discount e-voucher can be used per transaction.
 8. An Enrich Member can claim up to ten (10) e-vouchers per month.
 9. The Special Privilege Discount e-voucher is non-refundable or re-issuable and, cannot be converted into cash value.

[B] General Terms and Conditions

1. The Organizers, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Promotion. Any dispute concerning goods or services received under this Special Privilege Discounts Promotion shall be settled between the Member and Chatime. Enrich by Malaysia Airlines shall bear no responsibility for resolving such disputes or for the dispute itself.
2. The Organizer is not liable for Chatime failure or delay in providing the goods or services to Enrich Member.
3. The Organizer reserves the right at any time to change, modify or cancel the Special Privilege Discounts Promotion rules prior without notice including regulations, benefits and conditions of participation. All other applicable terms and conditions shall apply. Please visit <https://enrich.malaysiaairlines.com/enrich/about-enrich/terms-conditions.html>
4. The Terms and Conditions of the Special Privilege Discounts Promotion shall be construed, governed and interpreted in accordance with the laws of Malaysia. Enrich Member agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Promotion.
5. The main language of the Terms and Conditions shall be the English language. Any translation to any other language than English shall be for convenience only. Should there be any discrepancies between the English Terms and Conditions and the translated version, the English Terms and Conditions shall prevail.
6. By participating in this Campaign, it is deemed that the Enrich Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at the Organizer’s absolute discretion, result in forfeiture of any of the goods or services rendered. The Organizer shall not be liable for any claim whatsoever resulting from the Enrich Member’s participation in this Promotion.
7. The Organizer will not be held responsible for any typographical errors or misprint under these Terms and Condition.

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