

## TERMS AND CONDITIONS

### **Campaign: Hilton Malaysia Dining Redemption for Enrich Members**

1. The Redemption with Enrich RM 50 voucher (s) on **Hilton Malaysia Dining Redemption** for Enrich Members (“Campaign”) is organized by Malaysia Airlines Berhad (“Enrich” or “Malaysia Airlines”) and **Hilton in Malaysia** (“Hilton in Malaysia”) which is valid for the Enrich RM 50 voucher (s) (“Voucher”) from **01 August 2018 to 31 December 2018**.
2. The tactical redemption campaign for the Enrich RM 50 voucher will take effect from 01 August to 31 December 2018 and Enrich Members (“Member”) can use their redeemed Enrich RM 50 voucher (s) as a mode of payment at participating list of restaurants for dining purposes.

<b>Hotels</b>	<b>Restaurants</b>
Hilton Kuala Lumpur	: Vasco’s, GRAZE, Iketeru, Chynna, Chambers Bar & Grill, The Lounge, Oro Café, Boardwalk, Zeta Bar
Hilton Petaling Jaya	: Paya Serai, Genji, Toh Yuen and Uncle Chilli’s
Hilton Kota Kinabalu	: Roof Top, Urban Kitchen, Zest Café and Breakout Lounge
Hilton Kuching	: Waterfront Café and Toh Yuen
Doubletree Kuala Lumpur	: Makan Kitchen, Axis Lounge, Cellar Door, Tosca and Food Store
Doubletree Johor Bharu	: Makan Kitchen and Tosca
Doubletree Penang	: Makan Kitchen, Axis Lounge and Food Store
Doubletree Malacca	: Makan Kitchen, Tosca and Axis Lounge (exclude tobacco)
Hilton Garden Inn Kuala Lumpur Jalan Tuanku Abdul Rahman North	: Garden Grille and Pavilion Pantry

3. The Enrich RM50 Voucher is only available in a denomination of RM 50 and each Voucher redemption requires 5,000 Enrich Miles. Enrich reserves the right to revise the Enrich Miles required to redeem a Voucher.
4. During the campaign period, Enrich members will be able to redeem the Enrich RM 50 voucher (s) through Enrich Online at <https://www.malaysiaairlines.com/enrich-portal/login.html> to be used at the participating Restaurants at **Hilton in Malaysia**.
5. Member must have sufficient Enrich Miles in their Enrich Account to redeem for the Voucher.
  - a) All Enrich Miles required for the redemption must be earned by the same Member under the same Account number. Redemption requests must be made by the Account holder.

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Redemption requests from parties' other than the Member, including Nominees will not be processed.

- b) Once redeemed, the appropriate number of Enrich Miles will be deducted from the Member's Enrich Account, thereafter will not be returned under any circumstances.
  - c) There will be no limitation on the quantity of Voucher redeemable per Member.
  - d) The Enrich RM50 Voucher, once issued, shall be deemed to be fully utilized, is non-refundable and may not be exchanged for cash.
  - e) The RM50 voucher is not applicable with other Hilton dining promotions.
6. The Enrich RM 50 Voucher will be delivered via courier to the mailing address as stated by member via Enrich Online.
- a) Delivery to a PO Box address is not allowed.
  - b) The Member will be liable for all processing and courier charges, which will be payable only via Enrich Miles. The number of Enrich Miles required for processing and courier charges is dependent on the address stated by Member. Applicable taxes may apply.
  - c) The Voucher will be delivered to the Member via courier within 14 working days from request date. It is the Member's responsibility to notify Enrich of any late or non-delivery of the Voucher within 21 working days from the request date.
  - d) All deliveries will be deemed received and accepted by Member or on Member's behalf upon there being an acknowledgement of receipt by any person/persons receiving at the address as provided by Member. Upon delivery and acknowledgement of receipt of the Voucher in the foregoing manner, no replacement Voucher will be issued.
  - e) Other terms and conditions on delivery of Voucher shall apply. Please visit [www.malaysiaairlines.com](http://www.malaysiaairlines.com)
7. Only valid original Enrich RM50 Voucher (s) will be accepted at the participating Restaurants. Enrich and Hilton reserves the right to refuse to accept any Voucher which is deemed to have been photocopied, duplicated or which otherwise is suspected to be the subject of fraud.
8. At time of use, the Member using this Enrich RM 50 voucher (s) must present his/her Enrich card together with the voucher (s) upon redemption.
9. The Enrich RM 50 voucher (s) is transferable to another Enrich Member.
10. Top up by cash/credit card is required for bills more than the voucher value. No refund of balance is required should the value of the vouchers used is more than the total payable amount.  
Example : In the event where the value of the RM50 vouchers used is more than the total payable amount in the participating restaurants, Hilton Hotels in Malaysia will not refund the balance. (e.g.: total bill costs RM320, customer uses 7x RM50 vouchers for payment, the balance of RM30 will not be refund to the customer)

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11. Payment must be either with Enrich RM50 Voucher (s) in full or combination of vouchers and cash/credit card. Members may combine the Enrich RM50 Voucher (s) belonging to other Enrich members to pay for the total bill cost.
12. Once redeemed, the Enrich RM50 Redemption Voucher shall be deemed to be fully utilized, cannot be exchanged or substituted for other redemption campaign or other promotions offered by Malaysia Airlines or the participating restaurants.
13. Participating restaurants will not impose restrictions/blackout periods for voucher utilization.
14. The Enrich RM50 Vouchers can be used for dining and must be in a single receipt.
15. Enrich is not liable for the participating restaurants in **Hilton in Malaysia** failure or delay in providing product and services to Enrich member.
16. In the event the Member do not wish to use the Enrich RM50 Voucher to dine at these Restaurants, the Member can utilize the redeemed Voucher for Temptations Inflight Shopping, subject to the Voucher's terms and conditions available in [www.malaysiaairlines.com](http://www.malaysiaairlines.com)
17. Malaysia Airlines, its agents and employees shall not be liable for any loss or damage whatsoever suffered (including but not limited to indirect or consequential losses) or personal injury suffered or sustained in connection with or arising from either participation in this Campaign or with any of the Vouchers offered or forfeited. Any dispute concerning goods or services received under this Campaign shall be settled between the Member and the participating outlet. Enrich shall bear no responsibility for resolving such disputes or for the dispute itself.
18. Subject to the prior written notice and agreement by respective **Hilton Hotels in Malaysia**, Enrich reserves the right at any time to change, modify or cancel the Campaign rules without prior notice including regulations, benefits and conditions of participation. All other applicable Enrich terms and conditions shall apply. Please visit [www.malaysiaairlines.com](http://www.malaysiaairlines.com).
19. The Terms and Conditions of the Campaign shall be construed, governed and interpreted in accordance with the laws of Malaysia. The respective **Hilton Hotels in Malaysia** agrees to submit to the exclusive jurisdiction of the Courts of Malaysia over all matters arising from this Campaign.
20. By participating in this Campaign, it is deemed that the Member have read and agreed to be bound by these Terms and Conditions. Any breach of these Terms and Conditions may, at Malaysia Airlines' absolute discretion, result in forfeiture of any of the vouchers. Malaysia Airlines shall not be liable for any claim whatsoever resulting from the member's participation in this Campaign.

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